

Smart Pay User Instructions

Smart Pay Biller Direct Recurring Payment Instructions

1. Go to www.cibmbank.com and click on the Personal Payments link near the top of the page.

Cibm BANK	合 Online Banking 회 Personal Payments 🛇 Locations 🖶 Careers
PERSONAL - BUSINESS - SUPPORT -	

2. On the Online Payment Portal, you can choose to make a quick payment now or create an account to set up recurring payments.

CIBM Bank Online Payment Portal

Welcome to CIBM Bank's Online Payment Portal. Please sign in to make a payment, view payment history or manage payment accounts. To protect your account from unauthorized access, your session will be closed after a period of inactivity. If your session ends, log on again.

For customer service, please contact our toll free number (866) 416-7441.

	PAY NOW
	CIBM Bank
Returning Users:	Enter User Name
	Enter Password
	Forgot username or password?
	Create Account

3. Once logged in you can click the Make a Payment tab and choose what loan to pay and click the Blue Pay tab.



Smart Pay User Instructions

	Action
	Pay
CIBM Bank, Member FDIC & Eq	ual Housing Lender Copyright 2019

- 4. You can choose to pay what is due, the total balance or choose an OTHER amount and click continue.
- 5. Make a recurring payment by clicking recurring and choosing your payment schedule

Make Payment		
Requested Payment Amount:	\$15.00	RETURN TO REVIEW PAYMENT AMOUNTS
To Account:	Loc - AdaptMyData	
Pay From Account:	Tom's Checking •	ADD PAYMENT OPTION
Payment is For:	AllenTran1	
Tran Field 2	AllenTran2	
Tran Field 3	AllenTran3	
Occurrence:	One-Time 6/28/2018	m
\langle	Recurring	
Schedule		
Include a Single Payme	nt Now: 🔲 For \$15.00	Θ
Free	uency: Once a Month	•
Payme	nt Day: Last Day	•
# Of Pay	ments: 12	
Recurring Amount		
	 Fixed Amount Variable Amount Total Amount Total Amount Minimum Att 	For \$15.00 at Due
Maximun	Amount: \$0.00	•

6. Enter a Maximum Amount value. This value is the maximum amount you are willing to pay for this recurring payment. Choose the ? tool tip to review the information about the Maximum Amount field.



Smart Pay User Instructions

7. On the next page you will get a confirmation and agreement.

Confirmation	
To process the recurring payment, verify all information is correct, click on agree and continue.	
Variable Recurring Payment Amounts: The variable amount billed to you may differ from one billing cycle to the next for a variety of reasons (e.g., rate changes, HELOC line draws, escrow adjustments, etc.). If scheduling a recurring payment that varies in the \$20-\$30 range, you may want to consider setting a \$50-\$100 maximum amount to allow for such fluctuations. If the bill amount owed is higher than your set Maximum Amount, the bill will be paid at the Maximum Amount with the remainder left owed, which could result with your monthly payment not being satisfied and past due.	

8. Choose agree and submit.