

CIBM Bank is providing this newsletter to inform our clients of important banking regulations, fraud prevention tips, and general information.

CIBM Bank Bill-Pay Service Upgrade:

As previously communicated, we recently rolled out an upgrade to our Bill Pay service. Here are some highlights:

- Person-to-person payments are now available and can be sent through e-mail to individuals with a valid e-mail address.
- Administrators can now use new safety features to customize their user’s access and permissions.
- There is a new cut-off time for bill payment processing of 2 PM CST (Prior cut-off was 3 PM CST).

Tips for Using Mobile Payment Services and Avoiding Risky Mistakes

Source: The information below appears in a blog by Gary Stein. Read the full article at: <https://www.consumerfinance.gov/about-us/blog/helpful-tips-using-mobile-payment-services-and-avoiding-risky-mistakes/#main>

Person-to-person payment services and mobile payment apps are gaining in popularity, but there are numerous choices out there. Each service and app functions differently and comes with its own set of risks.

Stein writes, “Mobile payment apps should have strong built-in protections to detect and limit errors, unauthorized transactions, and fraud. The federal Electronic Fund Transfer Act (EFTA) applies to a bank, credit union, or other provider’s mobile payment services, just like it does to an electronic bill pay service. Among other protections, this federal law requires these institutions to investigate errors reported by consumers. Other federal and state protections may also apply.

Tips to Reduce P2P Payments Risks

- Use caution when sending money to or receiving money from someone you don’t know.
- Consider having your friend send you a request for payment first.
- Double check before you press send.
- Know how quickly you will receive your money—and how quickly money comes out of your account when you pay someone.
- Set up your app to require a passcode, PIN, or fingerprint before making a payment.
- Contact your bank or payment provider if you suspect an error.
- Contact the Consumer Financial Protection Bureau if you encounter an issue with a bank or payment provider.



ACH Transactions Continue to Grow Source: www.nacha.org

National Direct Deposit Month was recognized during this past May. CIBM Bank would like to take this opportunity to acknowledge the significant growth of ACH in the last year. Same Day ACH Payments hit a milestone of over 50 million transactions in a single quarter at the end of 2018 and in February NACHA announced “the ACH Network set a record in February as volume exceeded 100 million ACH payments per banking day.”

“The ACH Network is stronger than ever,” said NACHA Chief Operating Officer Jane Larimer. “There is robust growth across many ACH transaction types, and the numbers for Same Day ACH show it is being embraced by consumers, businesses and financial institutions.”

As ACH payments continue to grow and evolve, CIBM Bank happily continues to provide comprehensive solutions and exceptional support to the market.

Federal Reserve Launches New Work Group to Advance ACH, Wire and Check Fraud Data

Source: The information below is excerpted from an article by Ken Montgomery, Federal Reserve System Payments Security Strategy Leader, Chief Operating Officer, Federal Reserve Bank of Boston.

Read the full article at this link: www.frbervices.org/news/fed360/issues/041519/041519-fraud-definitions-work-group.html

The growing momentum of real-time payments has brought more attention to payment confidentiality, integrity and security threats. This momentum has also emphasized the need to more quickly and holistically understand fraud. Although noncash payments fraud remains a very small fraction of total payments value, it is a large number in absolute terms – approximately \$8.3 billion in 2015. As a result, the Federal Reserve is taking action by forming and leading a small work group of Fed and payment industry leaders and subject matter specialists to focus on Automated Clearing House (ACH), wire and check fraud definitions.

The Federal Reserve chose to focus on ACH, wire and check fraud because of inconsistencies in the classification and reporting of payments fraud data from study to study. There is also often a significant lag between the time the fraud occurs and when it’s reported. The idea of forming a small and nimble work group to improve these fraud definitions was socialized through industry meetings and dialogue. Based on “expressions of interest” submitted by industry stakeholders, the Fed selected a small group of payment industry leaders and subject matter specialists for a year-long work group to improve the consistency and timeliness of available payments fraud data starting in May.

Upcoming CIBM Bank Holiday Closings

CIBM Bank branches and the Federal Reserve Bank will be closed on the following upcoming holidays: **Independence Day - Thursday, July 4, 2019** and **Labor Day - Monday September 2, 2019**

CIBM Bank takes your security seriously: CIBM Bank is committed to protecting your personal and account information. We have account monitoring systems and other controls in place to recognize and help prevent fraud. We will never attempt to gain your personal or account information via email, text message or automated phone calls. Attempts such as these should be considered fraud. If you are contacted in this manner or believe you are the victim of bank fraud, contact us immediately.